



Notice of meeting of

Executive Member For Corporate Services and Advisory Panel

To:	Councillors Healey (Chair of Advisory Panel), Moore (Executive Member), Pierce (Vice-Chair), Firth and Gunnell
Date:	Tuesday, 21 October 2008
Time:	5.30 pm
Venue:	The Guildhall, York

AGENDA

Notice to Members - Calling In:

Members are reminded that, should they wish to call in any item on this agenda, notice must be given to Democracy Support Group by:

10:00 am on Monday, 20 October 2008, if an item is called in *before* a decision is taken, *or*

4:00 pm on Thursday, 23 October 2008, if an item is called in *after* a decision has been taken.

Items called in will be considered by the Scrutiny Management Committee.

1. Declarations of Interest

At this point, members are asked to declare any personal or prejudicial interests they may have in the business on this agenda.

2. Minutes (Pages 1 - 4)

To approve and sign the minutes of the meeting of the Executive Member for Corporate Services and Advisory Panel held on 9 September 2008.

3. Public Participation

At this point in the meeting members of the public who have registered their wish to speak regarding an item on the agenda or an issue within the Executive Member's remit can do so. The deadline for registering is Monday, 20 October 2008, at 5.00 pm.

4. Forward Plan Update (Pages 5 - 8)

To receive an update on the Resources Directorate items which are listed on the Forward Plan.

Executive Member to consider the advice of the Advisory Panel upon the following items of business and to make a decision on those items or to note the information as required:

ITEMS FOR DECISION

5. Corporate Customer Strategy (Pages 9 - 80)

This report seeks Members' views on a draft Corporate Customer Strategy, which sets out a proposed 'Vision' for the future delivery of efficient, customer focused services.

ITEMS FOR INFORMATION

6. National Non-Domestic Rates, Sundry Debtors, Council Tax & Overpaid Housing Benefit and Car Park Charges - Accounts Submitted for Write-off (Pages 81 - 84)

This report provides details of the value of irrecoverable accounts under £2,000 that have been written off under delegated authority in the current financial year.

7. Update on Gershon Efficiency Savings (Pages 85 - 90)

This report provides an update on progress against the Gershon efficiency targets, in the light of the final 2007/08 outturn, and outlines the steps being taken to ensure that the Council achieves the harder targets.

URGENT BUSINESS

8. Any Other Matters which the Chair decides are urgent under the Local Government Act 1972.

Democracy Officer:

Name: Fiona Young

Contact details:

- Telephone – (01904) 551027
- E-mail – fiona.young@york.gov.uk

For more information about any of the following please contact the Democracy Officer responsible for servicing this meeting:

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports

Contact details are set out above.